

A healthy, active community

- ▶ Opened Stuart Park, a large civic park along Kelowna's downtown waterfront. Named after former Mayor Jim Stuart, the park features a civic plaza, a skating rink, the *Bear* sculpture and a grand promenade along the waterfront.
- ▶ Opened Kelowna's first Mountain Bike Skills Park
- ▶ Constructed an accessible playground at Parkinson Recreation Park, with funding assistance from the Rick Hansen Foundation.
- ▶ Developed six new neighbourhood parks at Birkdale, Gerstmar, Mugford, and Wilden (Hidden Lake, Still Pond and Terrace Hill) and expanded West Avenue Park to include beach access.



Bear public art installed at Stuart Park

- ▶ Started expansion of the Kelowna Family Y in partnership with the YMCA-YWCA.
- ▶ Completed improvements at the Apple Bowl, Elk and King Stadiums and the Rutland Arena.
- ▶ Developed new sections of Bellevue Creek, Mill Creek, Powerline, Priest Creek and Quarry linear parks and completed trails at Kuiper's Peak Mountain Park and a portion of Lochview Trail.
- ▶ Created parkland acquisition guidelines to guide development decisions on park location and design.
- ▶ Completed concept plans for Dehart, Rowcliffe and Rotary Beach Parks.
- ▶ Acquired Mountainside Park, Rockview Park and a portion of Lebanon Creek (dedicated through a development application.)
- ▶ Created new design for Kelowna Parade Float and commissioned construction for early 2011.

Arts & Culture

- ▶ Completed community consultations and preparation of a new Cultural Plan.
- ▶ Provided \$520,000 in grants to support arts, culture and heritage.
- ▶ Hosted the Western Canada Music Awards and BreakOut West Festival.
- ▶ Supported community art projects: *Spirals* in conjunction with the Fat Cat Children's Festival; *Fulfillment* in conjunction with the Canadian Mental Health Association's Willowbridge housing project; and *Doors of Hope* street banners on Leon Avenue in conjunction with Communities in Bloom.

Protective Services

- ▶ Developed a 10-Year Strategic Plan for Kelowna Fire Department.
- ▶ Targeted prolific offenders; crime statistics were down and calls for policing were down two percent.
- ▶ Installed utility box anti-graffiti wraps, using archive images from the BC Orchard Industry Museum.

Awards & Accolades

- ▶ In the Ipsos Reid National Pulse survey, 91 percent of residents reported "My city is a great place to live"
- ▶ Sustainable Communities Award from the Federation of Canadian Municipalities
- ▶ Canadian Award for Financial Reporting and Distinguished Budget Presentation Award from the Government Finance Officers Association.
- ▶ Commercial Building Award from the Okanagan Mainline Real Estate Board for the H2O Adventure + Fitness Centre
- ▶ Facility Excellence Award for the best new recreation facility by the BC Recreation and Parks Association for the H2O Centre
- ▶ Bronze Summit Creative Award at the 2010 Summit International Design Competition for the Cultural District sign.
- ▶ City Park was voted **Best of the Okanagan** by the readers of Okanagan Life magazine as the Best Free Attraction; Parkinson Recreation Centre playground was voted second. The H2O Centre was Best of the Okanagan finalist for Best Place for Family Fun and Best Tourist Attraction
- ▶ Ranked as the 5th top entrepreneurial cities across Canada by the Canadian Federation of Independent Business
- ▶ YLW's annual report and social media campaign both placed second at the Airports Council International-North America 2010 Excellence in Marketing and Communications Contest
- ▶ Honourable Mention in the Television Bureau of Canada Retail Commercial Competition for the Living Greener pesticide-free commercial



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2010 Year in Review



Building sustainable infrastructure

Transportation Infrastructure

Throughout 2010, infrastructure investments helped support an active and sustainable community.

- Upgraded Gordon Drive to four lanes and replaced the bridge over Mission Creek.
- Completed the \$11 million Glenmore Bypass and off-road multi-use pathway
- Completed Kelowna's first pedestrian overpass
- Completed more than \$14 million in multi-modal off-road pathways including Casorso/Barrera, Cawston, Houghton, Lakeshore, Parkinson Recreation Park and extension of the existing corridor along Abbott Street. In

total, Kelowna's bike lane network was expanded by 11 km to a total of 261 km.

- Partnered with the province to widen Highway 33 between the Rutland Centre and Black Mountain Road, constructed a pedestrian underpass and enhanced pedestrian facilities alongside the widened roadway.
- In partnership with the province, launched the first phase of the RapidBus transit service and constructed seven stations between downtown and the university.



Sustainable Development

- Updated Official Community Plan policies, mapping and development permit guidelines. The new 20-year plan will come into effect in 2011.
- Adopted a Sustainable Infrastructure Policy for the evaluation of capital projects and infrastructure systems
- In partnership with the Downtown Kelowna Association (DKA), led public consultation and design planning for the revitalization of Bernard Avenue.
- Submitted redevelopment and rezoning application for Central Green, a sustainable mixed-use development.
- Adopted the Mill Creek Floodplain Regulation Bylaw that requires new development or building construction to follow a new standard of flood construction levels.



August was the busiest month ever in YLW history. 131,914

Utility Infrastructure

- Work neared completion on a \$60-million upgrade to the wastewater treatment facility which will increase capacity to accommodate future population growth to 2030. Upgrades were also made to the Brandt's Creek tradewaste treatment facility which treats wastewater from two food and beverage-related industries.
- Installed a dedicated water transmission main from Okanagan Lake to Adams Reservoir — the second phase of the new Cedar Creek Pump Station which was completed in 2009.
- Upgraded aging water and wastewater utility infrastructure on Cawston and Elliot Avenues and Ellis Street and overhead electrical lines in the North End, South Central and Pandosy areas and underground electric system in the South Glenmore area.

Affordable Housing

- In partnership with BC Housing and Canadian Mental Health Association, opened the 40-unit Willowbridge supportive housing project on City-owned land.
- Developed an updated housing strategy to support the creation of rental housing, mixed-use development and green housing.

Preserving our Heritage

- Completed structural renovations to the Laurel Packinghouse with financial assistance from Canadian Heritage.
- Facilitated heritage research to recognize sites in former Chinatown and the North End.

Online Services

- Started an on-line Service Request System allowing the public to request a broad range of municipal services over the Internet.
- Implemented an electronic recruitment system.
- Expanded use of social media.

Supporting a growing economy



The Dayton Street pedestrian overpass is the first of its kind in Kelowna

- Processed 1759 building permits valued at \$334 million (Nov 2010).
- Completed review of liquor licensing policies and recommended changes to ensure liquor establishments and entertainment venues continue to play a vital role in creating vibrant urban centres.
- Introduced Urban Agriculture and Micro-brewery and Distillery uses into the Zoning Bylaw.
- Created a concept design for the Drive to 1.6 Million Development Program for Kelowna International Airport (YLW). The plan calls for a phased approach where construction will be triggered by passenger traffic demand.

- Sold 103.6 hectares of land to the University of British Columbia's Okanagan campus for a cost of \$8.78 million. The endowment lands will be held in perpetuity for the benefit of the university and support teaching, learning, research and recreational opportunities.

Protecting the environment

- Set target to reduce community greenhouse gases (GHG) by 33 percent below 2007 levels by 2020 and completed a corporate GHG emission reduction plan.
- Completed expansion of the Regional Compost Facility located on the outskirts of Vernon.
- Completed a pre-feasibility study for district energy systems and entered into an agreement with Terasen Gas to develop a \$22-million system in the City Centre and a \$16-million system in South Pandosy.
- Completed a city-wide water supply plan and entered into an agreement with Kelowna's five water purveyors to work collaboratively on the long-term provision of quality water at the least possible cost.
- Enacted water conservation measures, where residents were asked to follow new odd-even watering schedules. Initiated an audit of park irrigation systems to identify water use reduction opportunities. Improved computerized control and field improvements could reduce water use by 30 to 40 percent.
- Pine beetle education, fuel reduction and cleanup efforts continued; approximately 56 hectares of City lands were treated and 10,000 seedlings planted.
- Trees were planted at Mission Recreation Park and Kelowna Memorial Park under the provincial "Trees for Tomorrow" program.
- The Neighbourhoods project was extremely successful, providing 1,000 trees at a reduced cost to Kelowna residents for planting on their properties.
- Park Services assisted with the development of a new Community Garden at Sutton Glen Park as well as a new Xeriscape demonstration garden next to the H2O Fitness + Adventure Centre.

Set target to reduce GHG emissions by 33%