



Works and Utilities Department

City Hall
1435 Water Street
Kelowna, B.C. V1Y 1J4
Tel: (250) 469-8559
Fax: (250) 862-3349

November 24, 2006

File No.: 5340-09-27

«owner_1»
«owner_2»
«address_1»
«address_2» «postal_code»

Dear Property Owner:

RE: Sewer service for properties in the Hall / Parsons Road area

Over the past few years a number of residents from the "Hall Road Area" (which includes all the properties identified on the map on page 4 of the enclosed Q&A sheet) have contacted the City of Kelowna asking if and how sewer mains can be extended into this area. You may be aware that the Fisher Road area (across from the Mission Creek Golf Course) will be serviced with sewer in 2007. This will result in a sewer main being extended to the bridge at Mission Creek and leave us in a position to be able to service your neighbourhood in the future. City Utility staff hosted an information meeting on Tuesday November 21 and invited you and all other affected property owners to attend.

Approximately 250 people attended the meeting at which we explained the "Local Area Service" process that we use to install Utility services in existing neighbourhoods and outlined the different options available to the owners, along with the anticipated timelines and cost of the project. We had an informative "question and answer session" and then spent some time addressing individual concerns of area residents. It appeared that many of the property owners who attended were in favour of proceeding with having sewer service installed in your neighbourhood. We committed to sending out a letter to all affected property owners outlining the estimated costs of this project, and polling owners in your area to determine if and how we should proceed.

You will find enclosed a "Question and Answer" sheet that we hope will address any questions or concerns that you may have about this project.

We now need to determine the opinion of all affected property owners before we make the decision to proceed right away; submit a Grant application and wait; or put our efforts into supplying services for another area. To determine your opinion we need your feedback and would like you to advise us of your opinion **by December 11, 2006**, through one of the following means:

1. Check one of the boxes listed on the following page and return this letter to:

Mary-Lou Bailey, Utilities Clerk
City Hall
1435 Water Street
Kelowna, BC V1Y 1J4

2. Fax the completed reply section of this letter, with a box checked, to (250) 862-3349
3. E-mail your opinion, mentioning the address of your property, to wastewater@kelowna.ca
4. Leave a voice mail message with your opinion by phoning (250) 469-8741

Your indication of support does not commit you or your neighbourhood to this project at this time. It is intended to determine if the majority of property owners in the Hall Road area would be interested in obtaining sewer service based on the costs outlined at the meeting and listed on the attachment, and help us to decide whether to apply for a Grant for the project.

A new Federal/Provincial Grant has been announced and it may be possible to acquire the funding assistance referred to in the Q&A sheet. We must submit an indication of the problems people are having with their septic systems and to do so, we must submit questionnaires that have been completed by the affected property owners. We have enclosed a blank copy of a form entitled "Neighbourhood Survey of Existing Septic Disposal Systems" and would very much appreciate it if you would complete the form and return it with your response to our poll (below).

We intend to provide all property owners with the results of this poll in February. Please check the web-site for this project, as described on page 3 of the Q&A sheet. If you have any questions regarding this project please feel free to contact Mr. Kevin Wahl at 862-8697.

Yours truly,

W.J. Berry, P.Eng.
Wastewater Manager

enclosure

PLEASE RETURN THIS SECTION

Name: _____

Address (of affected property): _____

Mailing Address (if different than above): _____

I am interested in proceeding with the Sewer installation project **right away**, with construction taking place in 2008 & 2009 and understand that the current estimate of the cost is \$28,700 (one-time payment) or \$3,000/year for 20 years (if one-time payment is not made).

 I am interested in participating in a Sewer installation project **if the City can obtain some Provincial and/or Federal funds** to reduce the costs to approximately \$10,400 (one-time payment) or \$1,200/year for 20 years (if one-time payment is not made).

 I am **NOT** interested in proceeding with the installation of Sewer service in my neighbourhood in the near future.