

## General Information

The City of Kelowna Water Utility has three commercial bulk water fill stations. The water from the stations is **non-potable** and is not intended for drinking water use, as many industrial users access the stations, and the connection arm is exposed to the environment. The stations are automated and available 24 hours a day, 7 days a week, 365 days a year. A prepaid account is required.

The three stations are located at:

- 1610 Dilworth Dr (off Leckie Place)
- 890 Baillie Ave (across from 895 Baillie Avenue)
- 5018 Seon Cr (on Frost Rd, east of South Ridge Dr)



Contact the City of Kelowna utilities at **250-469-8600** or [utilities@kelowna.ca](mailto:utilities@kelowna.ca) to setup an account, add funds to an existing account or to request more information.

# Bulk Water Fill Station – Operations

## **PROCEDURE AT STATION:**

1. Connect hose.
2. Open the cabinet on the side of the station and follow the prompts on the display. Input your 4 digit access code and 4 digit PIN #. Press ENTER.



3. Input the requested amount of water in cubic meters. Press ENTER. A conversion table is attached for your reference.
4. A “hose connected?” prompt will display. Double check hoses and press the START button when ready.
5. The station will start and shut down when the requested volume is reached or the account has no funds.
6. Wait for transaction adjustment on customer account. Terminal will BEEP when is ready.
7. Remove hose.
8. **Close** cabinet door.

## **STOP & PAUSE BUTTON:**

The STOP button on keypad may be used to stop the filling at any time. You will only be charged for the water received. To pause the filling, press the FP button. Press START to continue filling.

## **AIR GAP:**

A physical separation between the water supply and the filling tank called an air gap is required. This prevents backflow of water into the City water distribution system.

## **CONNECTION:**

The Bulk Water Stations are fitted with a 3” male Camlock connection. An adapter may be required as shown below.



## Conversion Table

Cubic Meters (m <sup>3</sup> )	Litres	US Gallons
0.25	250	66.0
0.5	500	132.1
0.75	750	198.1
1.0	1000	264.2
1.25	1250	330.2
1.5	1500	396.3
1.75	1750	462.3
2.0	2000	528.3
2.25	2250	594.4
2.5	2500	660.4
2.75	2750	726.5
3.0	3000	792.5
3.25	3250	858.6
3.5	3500	924.6
3.75	3750	990.6
4.0	4000	1056.7
4.25	4250	1122.7
4.5	4500	1188.8
4.75	4750	1254.8
5.0	5000	1320.9
5.25	5250	1386.9
5.5	5500	1453.0
5.75	5750	1519.0
6.0	6000	1585.0
6.25	6250	1651.1
6.5	6500	1717.1
6.75	6750	1783.2
7.0	7000	1849.2
7.25	7250	1915.3
7.5	7500	1981.3

Cubic Meters (m <sup>3</sup> )	Litres	US Gallons
7.75	7750	2047.3
8	8000	2113.4
8.25	8250	2179.4
8.5	8500	2245.5
8.75	8750	2311.5
9	9000	2377.6
9.25	9250	2443.6
9.5	9500	2509.6
9.75	9750	2575.7
10	10000	2641.7
10.25	10250	2707.8
10.5	10500	2773.8
10.75	10750	2839.9
11	11000	2905.9
11.25	11250	2971.9
11.5	11500	3038.0
11.75	11750	3104.0
12	12000	3170.1
12.25	12250	3236.1
12.5	12500	3302.2
12.75	12750	3368.2
13	13000	3434.2
13.25	13250	3500.3
13.5	13500	3566.3
13.75	13750	3632.4
14	14000	3698.4
14.25	14250	3764.5
14.5	14500	3830.5
14.75	14750	3896.5
15	15000	3962.6

1 m<sup>3</sup> = 1000 litres

1 USG = 3.784 litres