



EyeOnWater

Manage your water usage anywhere, anytime

Sign up today!



Congratulations on the recent installation of a new water meter or upgrade of advanced metering infrastructure (AMI) installed on your existing water meter. You can now check your water usage and detect leaks earlier using EyeOnWater's website or free cell phone app.



Easy sign up

Download the EyeOnWater app or visit www.eyeonwater.ca to get started.



Know your usage

View hourly, daily, weekly, monthly and even yearly water usage on your property.



Detect leaks early

Set up your own alert levels to notify you of a potential leak or unusually high water usage on your property.



Safe technology

EyeOnWater only reports your water consumption using the same confidential network as your cell phone or home internet.



Stay Trendy

Compare your weekly or monthly water use trends and set goals for yourself.



Turn over for step-by-step instructions



kelowna.ca/watermeters

How to set up your account



EyeOnWater

Locate your account and access number on any recent Water bill.



Your account number and access codes



Mobile App Sign-In

1. Go to the **App Store** and search for **EyeOnWater**
2. Download the free app
3. Open the app
4. Tap **Sign Up**
5. Enter your postal code
6. Enter your account number, followed by a hyphen and your access code. These are listed on your utility bill. Example: 1234567-654321
7. Tap **Continue**
8. Review and verify your account number
9. Enter your email address
10. Create a password (8-16 characters)
11. Verify you have read and accepted the Terms of Service
12. Tap **Next**
13. Check your email for a verification message
14. Click on the link in the email to verify your address
15. Sign into your account on the app



Computer Sign-In

1. Log onto **www.eyeonwater.ca** (it is recommended you avoid using Microsoft Explorer)
2. Click on **Create Account**
3. Enter your postal code
4. Enter your account number, followed by a hyphen and your access code. These are listed on your utility bill. Example: 1234567-654321
5. Click **Next**
6. Enter your email address
7. Create a password (8-16 characters)
8. Click **Next**
9. Check your email for a verification message
10. Click on the link in the email to verify your address. This will send you back to the EyeonWater webpage
11. Click **Already have an account? Sign in here**



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