

City of Kelowna – Active Living & Culture
Stuart Park Outdoor Skating – Facility Guidelines
Published January 8, 2021 - subject to updates



These facility guidelines are in place to protect the safety of staff and the public. The guidelines provide direction or protocols to reduce the risk of COVID 19 transmission. We are all responsible to prevent the transmission of COVID 19 and ensure facility guidelines are followed. The City will continue to update our facility guidelines and processes as per the latest direction from BC Medical Health Officer and Public Health authorities.

Facility Capacity (Including Skating Area and Fenced Area)

- To a maximum of 40 persons not including required workers (safety ambassador, facility attendant, or contractor).
- No spectators are permitted.
- Daily Hours of Operation are 11am – 9pm (weather permitting)

Illness Protocol

- Do not enter if you are experiencing symptoms such as a sore throat, fever, sneezing, or coughing.
- Do not enter if you travelled outside of Canada within the last 14 days.
- Do not enter if you have been identified by Public Health as a close contact of someone with COVID 19.
- Do not enter if you have been told to isolate by Public Health.

Physical Distancing

- Always maintain 2 meters distance from others on the skating surface and fenced area.
- Always maintain 2 meters distance while entering and exiting.
- Exceptions apply to transitory pathways and when among members of the same household.

Wear a Mask

- It is recommended for the public to wear a mask.

Hand Sanitizer

- Hand sanitizer is available at the main entrance.
- The public will be advised to sanitize hands before and after visiting.

Sanitation and Cleaning

- All benches and chairs are cleaned and sanitized daily prior to opening.

Safety Ambassadors

- Safety Ambassadors are onsite to control entry and exit, and monitor site safety from the ice surface and fenced areas.

Permitted Activities

- Ice skating only.
- Use of a stick and puck or hockey is not permitted.
- No boots or shoes on ice.

Daily Skating Times (Weather Permitting)

- 11am-12pm, 12:30pm-1:30pm, 2pm-3pm, 3:30pm-4:30pm, 5pm-6pm, 6:30pm-7:30pm, 8:00pm-9:00pm
- Skating times are subject to change due to weather conditions, ice maintenance, or unsafe conditions.
- There is a scheduled 10-minute gap between booking times to allow for a safe entry and exit.

Pre-Registration Required

- The public is required to pre-register online in advance of a skating time at kelowna.ca/stuartpark.
- The registration system allows the public to register up to 20 minutes in advance (assuming space is available).
- Drop-ins will not be permitted at this time.

Skate Rental Shop and Food Concession

- There is no skate rental shop or food concession available.
- Skaters are required to bring their own skates and protective gear.

City of Kelowna – Active Living & Culture
Stuart Park Outdoor Skating – Facility Guidelines
Published January 8, 2021 - subject to updates



General Skating Rules

- Use of protective gear is recommended for everyone. Especially helmets.
- Skates only on the rink.
- EZ bars are permitted. Strollers are permitted with clean wheels and the child inside must (be able to) wear a helmet.
- No hockey (sticks, pucks) or reckless and aggressive skating.
- Skate forward and in a circular motion around the rink.
- Keep moving. Avoid stopping suddenly and restricting the flow of other skaters.
- Safety First – infants and small children should not be carried while on the rink.
- Heads up! Watch out for others.
- Use at your own risk.
- Public is required to exit the area following their skating time.
- Children under 12 years old must be supervised.
- No spitting anywhere on the ice surface or within the fenced area.
- The City is not responsible for injury to rink users nor the loss or damages to personal property.

Entering

- Please arrive 10-minutes prior to your skating time and line up outside the facility in the marked area while maintaining physically distancing as indicated.
- The Safety Ambassadors will open the entrance doors 10-minutes prior to ice time.
- Please follow the Safety Ambassadors instructions.

Exiting

- The public has 10-minutes to exit the site following their designated skating time.
- The public is encouraged not to congregate at the exit point.
- Once the public has exited the fenced area, there is no re-entry.

Seating

- Seating is available for up to 40 persons.
- Both benches and individual chairs are available.
- Benches are marked with colored tape to designate seating area.

Washrooms

- Public washroom facilities are located underneath the Bear Statue.
- Each washroom has soap and water available.
- Rubber matting doesn't extend to the public washrooms.

Spectators

- There will be no spectators allowed at this time.

Signage

- The public is required to follow guidelines on posted signs.

Fire Pit

- The firepit is not available.

Illness Isolation Area

- If anyone feels ill and is not able to immediately leave the skating area, please alert onsite staff and they will take you to the illness isolation area located in the northwest corner of the fenced area.

Lost and Found

- A lost and found bin is located outside of the ice resurfacer building.

Report Issues or Incidents

- Report any issues or incidents to onsite workers (safety ambassador, facility attendant, or contractor).
- For emergencies, call 911. For non-emergencies, call 250-762-3300.
- Call 250-469-8800 to report an issues or incidents.