

## Short-Term Rental Accommodation Good Neighbour Agreement

This agreement made (DD/MM/YYYY) \_\_\_\_\_

Regarding the property located at \_\_\_\_\_

**WHEREAS** \_\_\_\_\_ (the "Licencee"):

Wishes to demonstrate to the City of Kelowna (the "City"), and the Citizens of Kelowna their effort to be a responsible short-term rental accommodation operator within the City of Kelowna.

Recognizes their role as a responsible operator and neighbor within the community and agrees to work with the City and its departments to resolve all concerns.

Wishes to promote Kelowna as a vibrant, safe, and attractive community for the enjoyment of everyone, including residents, visitors, businesses, and their workers.

Recognizes that non-compliance with the short-term rental accommodation agreement may be brought to the attention of the Business Licensing Manager, Licence Inspector, or City Council, and may trigger a licence suspension and/or revocation hearing.

Recognizes that short-term rental accommodation operators have a civic responsibility to address the conduct of their patrons; and that the Good Neighbor Bylaw No. 11500, Traffic Bylaw No. 8120 and other City Bylaws require that certain standards of conduct and maintenance apply to their properties used for short-term rental accommodations.

Recognizes that should the Licencee's licence be suspended or cancelled and any short-term rental accommodation bookings and/or nuisance incidents pertaining to the operation of a short-term rental accommodation continue to occur and remain unresolved, the City may exercise its power to pursue additional enforcement action including increasing fines and/or legal injunctive action.

**AND WHEREAS** the City wishes to:

Commend the Licencee for their recognition of their civic responsibilities, and commitment to fostering a good working relationship with the City and the Licencee's neighbours.

Demonstrate its commitment to early resolution of disputes with the Licencee in relation to this Agreement whenever possible.

**NOW THEREFORE** in conjunction with and in consideration of obtaining, continuing to hold, or renewing a short-term rental accommodation licence, the Licencee covenants and agrees with the City to comply with the conditions set out in Sections 4 and 8 of the Short-Term Rental Accommodation Business Licence and Regulation Bylaw No.11720.

IN WITNESS WHEREOF the parties have executed this agreement in the City of Kelowna, Province of

British Columbia, (DD/MM/YYYY) \_\_\_\_\_

The business Licencee by  
its authorized signatory  
(Owner/Operator)

On Behalf of the City of  
Kelowna by its Business  
Licence Inspector

X. \_\_\_\_\_

X. \_\_\_\_\_