

April 16, 2020



Re: Irrigation Water Service Disruption Notice

Dear City Irrigation Water Utility Customer:

Your irrigation water service will be temporarily shut-off on **April 16, 2020 at 12:00 pm and will remain off until 12:00 pm on April 17, 2020.** This outage will allow City Water Utility crews to conduct critical maintenance work on an irrigation system pressure reducing valve station that services this area. This work is necessary to ensure reliable operations of the irrigation water system. Maintenance work of this nature is planned in April to minimize disruptions during the irrigation watering season which runs May 1st to Oct 15th of each year. On the back of this page is a map of the areas affected (highlighted in orange) by this temporary water service disruption.

Once the maintenance is complete, your irrigation water service will be restored. Please note that the water may be discoloured and contain air after the water service is restored. Irrigation system customers are asked to run their systems until the water runs clear and without air (approximate time may vary depending on location and type of on-site irrigation system). If the water does not clear up, please contact the City Water Utility at 250-469-8475.

Thank you in advance for your patience and understanding. We apologize for any inconvenience this may cause.

Thank you,

Brad Stuart
Water Supply Supervisor

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