

The guidelines are for Mission Softball Complex and Media Centre including use of the washrooms, grandstands, playground, equipment shed, concession, designated smoking area, beer gardens area, dugouts, programming room and field use. The Mission Softball Complex and Media Centre is available for rental bookings only. The guidelines are to be followed by staff, public, rental groups and contractors.

### **Site Management**

- The Mission Softball Complex and Media Centre is open for rental bookings only for user groups who have a return to sport plan. See below for further details.
- The playground and media centre deck and patio are closed until further notice.
- Competition is permitted with modified rules as permitted by NSO and PSO.
- Use of grandstands is permitted.
- Concession will be open.
- Spectators are not permitted.
- Signage at main entrance gate referencing Covid 19 precautions - stay home if ill, maintain physical distance of 2m, wash hands before and after use, etc.
- Directional signage and physical barriers are in place to allow for physical distancing.
- Follow the instructions of an site facility monitor(s).
- There will be no congregating in the area around the building as this a transition zone for movement.
- Soap, water, and paper towels are available in both the mens and womens washrooms for public use. Signage is posted in the washrooms reminding the public to wash their hands.
- Washrooms are cleaned and disinfected frequently by contractors and City Staff. Cleaning and disinfection details are documented on checklists.
- Washroom capacity is 3 persons. Signage on the exterior of the washroom notes capacity.
- A water fountain is available on site for public use. Water fountain touch points are cleaned and disinfected frequently by contractors and City Staff.
- Entry and Exit door / gates will be propped open where appropriate.
- Physical distancing is required when waiting in line at the concession.
- Food and beverages are to be consumed at each team's expanded dugout / bleacher. Noted by caution tape.
- Touchless payment is available at the concession.
- Portable toilets are on site. Portable washrooms are serviced, cleaned and disinfected once per week by contractor. City staff clean and disinfect touch points in portables 2x/ day and document on the Stadium checklist.
- Bring your own water bottle.

### **Site Management for Rental Bookings**

- Follow all onsite signage.
- Rental bookings may be taken for user groups who have a return to sport plan.
- Rental bookings are required to follow the Covid facility guidelines.
- Arrive no more than 15 minutes prior to your scheduled game time.
- Please wait in your vehicle until the diamond and dugout areas are cleared of players.
- Upon completion of rental, all participants must exit the facility immediately.
- There will be no congregating inside or outside the stadium and the parking lot following use.
- A maximum of 25 participants, coaches, and officials are permitted on a diamond at one time.
- There is a 12 persons maximum per team / game.

**City of Kelowna – Active Living & Culture**  
**Mission Softball Complex & Media Centre - COVID Facility Guidelines**

*Published July 2, 2020 - subject to updates*



- Games have a 1.5hr time limit.
- League game times will be staggered to reduce over crowding.
  - Mission 2, 3, & 5 – 9:30am, 1pm, 3pm, 5:45pm, 7:45pm, 9:45pm
  - Mission 1, 4, & 6 – 10am, 1:30pm, 3:30pm, 6:15pm, 8:15pm, 10:15pm
- There will be a 30 minute break between each rental booking
- Collect all garbage and recycling and place it in the appropriate bin after the game.

### **Illness Protocol**

- Do not attend if you are ill, or show any Covid symptoms (fever, chills, shortness of breath, fatigue, etc.) or are awaiting Covid test results.
- Do not attend if you have a positive test result, follow the instruction of Public Health.
- Do not attend if you have been around someone who is ill, presents Covid symptoms or is awaiting test results.
- Do not attend if you have been out of the country within the last 14 days.
- If you become ill while onsite, please report illness to Public Health 811 immediately.

### **Personal Hygiene**

- Avoid touching eyes, nose or mouth.
- Cover your mouth and nose with a tissue or into your elbow when coughing or sneezing.
- Wash your hands with soap and water before and after use. Use hand sanitizer before and after use if soap and water is not available. Participants are required to provide their own hand sanitizer.
- Do not share equipment unless it is disinfected before and after use.
- Always maintain a distance of 2 meters from others.
- Be mindful of common surfaces and limit touch points.
- No spitting.
- The use of masks is recommended.

### **Physical Distancing**

- Signage is in place at main entrance gate reminding the public to physical distance.
- Spectators are not permitted in the grandstands.
- There is no supervision onsite to enforce physical distancing.

### **Signage**

- Signage is at the entrance gate referencing stay home if ill, maintain social distancing, wash hands before and after use, etc.
- Signage is posted in the washrooms reminding the public to wash their hands.
- Signage noting no entry to deck and patio, and playground.
- Signage on the exterior of the washroom and media centre notes capacity.
- Other general facility information signage is posted throughout the facility.

### **Sanitation**

- Cleaning and disinfection will occur daily.
- Additional cleaning and disinfection of all touchpoints (door handles, faucets, bathrooms, handrails, etc.) will occur twice / day.
- Water fountains touch points are cleaned twice / day.

**City of Kelowna – Active Living & Culture**  
**Mission Softball Complex & Media Centre - COVID Facility Guidelines**

*Published July 2, 2020 - subject to updates*



- Documentation of cleaning and disinfection will be recorded in the daily checksheets.
- PPE is available to staff as required for task.
- Manufacturers instructions to be followed when using disinfectants.
- Cleaning and disinfection equipment are onsite and stocked regularly by Service Coordinator.
- All users are encouraged to collect all garbage and recycling and place in appropriate bins following rental. Garbage and recycling are removed daily.