



Good afternoon Council,

This quarterly report highlights City activities from the first quarter of 2016 - January to the end of March.

It was a busy quarter for planning, engagement, culture, development and construction!



A WELL-RUN CITY

- ▶ Civic Block Plan
 - ▶ Endorsed March 14
- ▶ Pedestrian & Bicycle Master Plan
 - ▶ Public engagement activities
- ▶ Okanagan Rail Corridor Development Plan



kelowna.ca

Civic Precinct Land Use Plan - March 14, 2016

- The Civic Precinct Land Use Plan received final Council endorsement. The final plan will be a key document to guide future development of the RCMP site on Doyle and key public improvements in this area of Downtown.

Pedestrian and Bicycle Master Plan - Open Houses held Jan. 30 & Feb. 4 and an Online Survey Jan. 25 - Feb. 8

- Final engagement for the draft Pedestrian and Bicycle Master Plan wrapped up in the first quarter. More than 260 people attended the open houses and more than 500 surveys were completed (both online and in person). The Plan is now being updated with comments from the engagement and will be presented to Council in the second quarter. The plan will guide the development of an Active Transportation Network over the next two decades with the goal of getting 25 per cent of people to walk or cycle for trips less than 5 kilometres and to improve pedestrian and cyclist safety.

Okanagan Rail Corridor

- The Development Plan Public Engagement took place in March. Members of the interjurisdictional team conducted extensive public engagement in Kelowna, Lake Country, OKIB, and RDNO for the development of the rail corridor. Input on the trail development was used by Urban Systems to create a development plan and recommendations.



A WELL-RUN CITY

- ▶ 2030 Infrastructure Plan
- ▶ Development Cost Charge update
- ▶ Capital Projects presentation & open house
 - ▶ kelowna.ca/cityprojects



kelowna.ca

2030 Infrastructure Plan

- Council Workshop March 7, when the second draft of the 2030 Infrastructure Plan was presented - including the results from community engagement
- The plan outlines infrastructure investment for 2016-2030

Development Cost Charge (DCC) Update

- Presented to Council on March 7 and held an open house on March 30
- Depending on what area of the City the development is in, DCC rates may increase from 4 - 14%

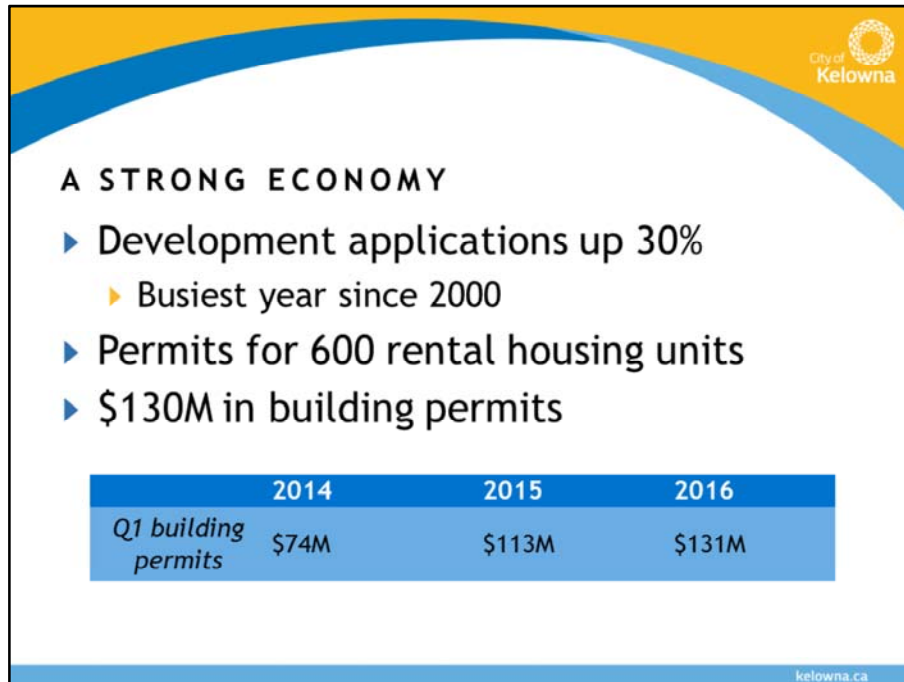
Capital Projects Presentation

- A media presentation and open house took place on March 30
- The presentation provided an overview of annual capital projects program, showing residents and media what to expect this year for neighbourhood improvements, projects and construction



Kelowna International Airport

- This was a record breaking quarter for passenger numbers at YLW, with 445,546 passengers between January to March. That's an increase of 7.8 per cent since 2015.
- Nearly 2,500 people attended YLW's annual Spring Travel Event, which raised nearly \$4,400 for Metro Community.
- In January, the City of Kelowna acquired Shadow Ridge Golf Club, in support of the long-term land use strategy for YLW.
- Construction is continuing on the expansion of the terminal building and outbound baggage hall.



Development applications


- Development application volume in the first quarter is up 30% over 2015, which shows us that the local development/construction industry is healthy and growing
- Development on pace to be the busiest year in the last 15

Rental permits

- Vacancy rates may be low, but staff are currently working on permitting processes for more than 600 units of rental housing

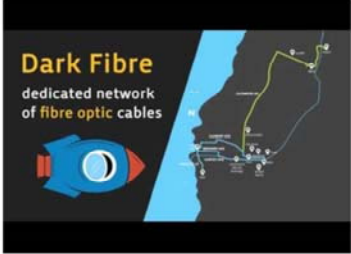
Building Permits

- The City issued more than \$130 million worth of building permits during the first Quarter of 2016. This is the most active first Quarter since 2008.
- To date, 510 permits have been issued - up 6.5% from 2015. There has also been a 20% increase in the number of residential units started.



A STRONG ECONOMY

▶ QHR joins dark fibre network



▶ Business development

- ▶ 244 enquiries
- ▶ 15 site visits
- ▶ 24 one-on-one follow ups

<https://youtu.be/gqNVsdG5O18>
 watch the video to learn about the City's dark fibre network or visit
kelowna.ca/darkfibre

kelowna.ca

QHR Technologies (a Canadian Healthcare Technology Company) joined the City's Dark Fibre network

- The City of Kelowna's Dark Fibre network continues to save operating costs for City buildings and is now generating revenue from private and public entities, allowing Kelowna-based businesses to save operating costs by utilizing our dark fibre network to move data quickly.
- The City's dark fibre offering has no limits on bandwidth, so organizations that need to move large amounts of data can now move infinite amounts of data at whatever speeds they want, for a flat monthly fee to the City of Kelowna. Watch the video to learn more: <https://youtu.be/gqNVsdG5O18>
- For more information, visit kelowna.ca/darkfibre

Business Development - the City continued to work with existing businesses in helping overcome challenges and seek new opportunities. That included engagement with both small and big businesses seeking to locate to Kelowna, with concentration on growing our digital media industry with high paying jobs for the next generation workforce.

- # of enquiries handled 244
- # of site visits 15
- # of Mayor company site tours 2
- # of companies provided direct one on one follow up assistance 24



AN ACTIVE, INCLUSIVE CITY

- ▶ Cultural grants
- ▶ artsVest III
- ▶ Hosted 8 sport tournaments & events
- ▶ 13th annual Sport Hero Awards

From 2013 to 2015

THE BUSINESS FOR THE ARTS ARTSVEST PROGRAM

generated a total of **\$699,370**

in new public & private sector support for the local cultural sector.

\$1 INVESTED BY THE CITY = \$14 RETURNED FOR THE CULTURAL SECTOR

115 new business sponsorships **VALUED AT \$533,718**

kelowna.ca

Cultural Grants

- Completed the annual grant distribution for arts, culture and heritage organizations:
 - 15 General Operating grants valued at \$104,300
 - 10 Project Grants valued at \$47,888
 - 4 Professional Operating Grants totaling \$140,000
- Organizations are able to leverage City support so that they can continue to deliver important arts, culture and heritage programs and services to the community

Launch of artsVest 2016/17

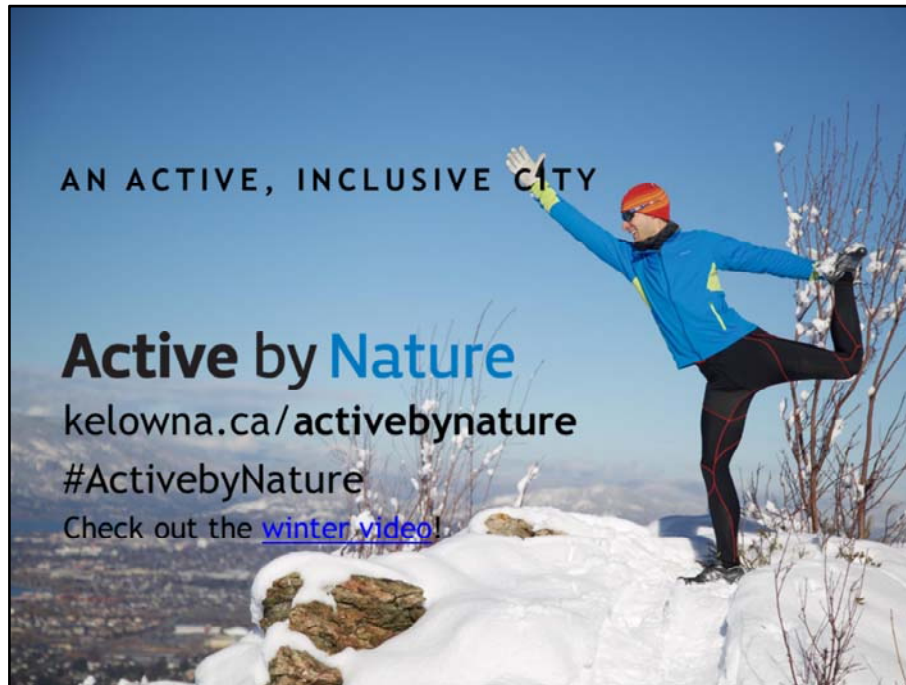
- On Feb. 29 a third round of the artsVest program was launched in Kelowna with a workshop attended by a record number of cultural organization representatives
- The artsVest program is an initiative of Business for the Arts that provides training and incentives to assist cultural organizations build private sector sponsorships
- Between 2013 and 2015, the artsVest program generated a total of \$699,370 in new public and private sector support for the local cultural sector

Tournaments

- The City hosted and assisted with more than eight sport tournaments/events in Kelowna arenas
- Highlights: Sweetheart Ringette, Major Midget Hockey, Provincial Star Skating Competition

Sport Hero Awards Reception - February


- Worked with PacificSport to host the 13th annual SHAR Recognition of nine athletes, ten volunteers and one Local Sport Organization



Visit kelowna.ca/activebynature to see how visitors and residents get active in all four seasons in Kelowna.

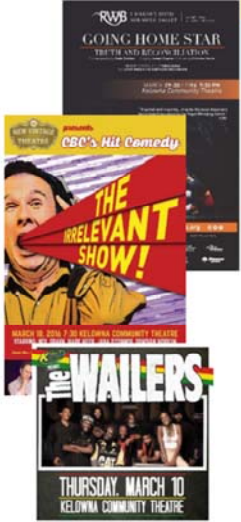
The Active by Nature winter video (https://youtu.be/b0l8ZaE_P_o) shoot took place on a clear sunny day at Kuipers Peak Mountain Park. The video features snowshoeing, hiking and trail running and has been viewed 1,031 times on the City's YouTube channel and reached almost 20,000 people on Facebook (non-boosted post) with 4,100 video views.

I invite you to try the interactive map to see what new outdoor adventures await you.



AN ACTIVE, INCLUSIVE CITY

- ▶ **Kelowna Community Theatre & Black Box**
 - ▶ Lighting improvements
 - ▶ 26% increase in attendance
 - ▶ 27 % increase in performances
 - ▶ **Highlights:**
 - ▶ Vance Joy, Jay Ingram, Naomi Klein, CBC's The Irrelevant Show, The Wailers & The Royal Winnipeg Ballet



kelowna.ca

Kelowna Community Theatre (KCT)

Phase 1 LED Lighting Upgrade was complete, with the Phase 2 install taking place in the third quarter

- \$135,000 grant from the Department of Canadian Heritage contributed to the LED Lighting Upgrade:
 - Thirty 1,000 Watt lights were replaced with five 175 Watt colour mixing LEDs. That's a reduction from 30,000 Watts to 750 Watts.
 - Calculations work out to \$1.25 a day for the new system, compared to \$20 a day to power the old system, a savings of more than 96%

Attendance

- Quarter one saw 21,469 attendees versus 17,024 in the first quarter of 2015 - an increase of 26%, showing an increased interest in events at the Kelowna Community theatre.
- The theatre also had five events that were completely free for attendees, which removed financial barriers to experience cultural events

Bookings

- There were 38 Performance Bookings in the first quarter versus 30 in 2015 - an increase of 27%
- The theatre boasted 10 sold out shows from January to March

Performer Highlights include:

- Vance Joy, Jay Ingram, Naomi Klein, CBC's The Irrelevant Show (with special guest Mayor Colin Basran), The Wailers, The Royal Winnipeg Ballet
- World Class artists are coming to Kelowna giving opportunity to experience great cultural performances and speakers



Air quality

- City staff planted 79,00 Ponderosa pine seedlings in Rockview Park, Kuipers Park and Knox Mountain Park, to help to increase the urban forest canopy and contributes to the many environmental benefits of trees

Energy conservation at Rutland Twin Arena

1. Design and installation of Ammonia Desuperheater Heat Reclaim system was completed, which transfers waste heat from the refrigeration plant to preheat zamboni hot water and improve the performance of the Snow Pit melting system
 2. The condensing boiler upgrade for Zamboni heating included installation of an automatic shut-off at the Zamboni fill station
 3. Mechanical system Retro-commissioning was completed to identify and improve less-than-optimal performance of the arena's HVAC system supplying the dressing rooms
- In partnership with FortisBC and the Provincial Government, the City of Kelowna completed this heat recovery project at the Rutland Twin Arena, which will reduce energy consumption at the Arena by up to 20% and reduce the City's carbon footprint by 131 tonnes of CO₂e (carbon dioxide equivalent) per year

Water quality

- The official opening of Adam's Reservoir UV Treatment Facility took place on March 22
- Now all City of Kelowna water utility intake facilities have UV treatment, ensuring compliance with Interior Health's drinking water standards



RESILIENT, WELL-MANAGED INFRASTRUCTURE

Project updates

- ▶ Kelowna Police Services Building
 - ▶ Construction [timelapse](#)
- ▶ Parkades
- ▶ Munson Pond Park
- ▶ Rutland Centennial Park

kelowna.ca



Kelowna Police Services Building

- Construction continues on the new RCMP building.
- Most of the concrete work is complete. The focus in the next quarter will be on steel work and building infrastructure
- The completed facility will provide an improved and more efficient building for police services functions.
- Check out the time lapse video available on the project page at kelowna.ca/cityprojects or <https://youtu.be/snUgVOkiNks>

Library Parkade Expansion

- Construction is in progress and substantial completion is scheduled for this July
- 190 new stalls will be added to the existing Library Parkade, along with three Commercial Retail Units and the new home for Kelowna Parking
- This expansion helps to keep up with parking demands, and provides retail space in our vibrant Downtown and Cultural District

Memorial Parkade

- Construction is in progress and substantial completion is scheduled for this August
- The new 566-stall, 6-storey parkade will also provide office space for City staff. 410 of the stalls are dedicated to Interior Health Authority during work hours, Monday to Friday

Munson Pond Park

- Improvements were completed in March
- Features include a natural trail loop with timber boardwalk and bridge structure around the pond, as well as signage, fencing and parking. Re-naturalization and interpretation of the pond habitat was completed through a partnership with Central Okanagan Land Trust

Rutland Centennial Park Phase 1 – Sport Field Improvements

- Construction of Phase 1 is currently underway with completion scheduled for May
- This is the first phase of the Master Plan implementation for new Community Park, which includes a larger sport field area to accommodate youth soccer, improved field conditions and an upgraded irrigation system that meets City standards

Rutland Centennial Park Phase 2 – Playground

- Construction of Phase 2 is also underway, with completion slated for July
- The Second phase of the Master Plan implementation includes a new inclusive playground, rubber play surfacing for universal accessibility, themed play structures, and an upgraded irrigation system



Ethel Active Transportation Corridor Phase 2

- On Jan. 27 the City held an open house for Phase 2, running between Cawston and Bernard Avenues
- Ethel Street is a north/south route connecting downtown and the South Pandosy centres, improvements will include a separated cycle track on both sides of the road, new sidewalks, landscaping and utilities
- Construction is scheduled to begin in April

Transit stop construction

- In March, bus stops were completed at Springfield Road (2), Sutherland Avenue (2), KLO Road (1), Pandosy (1), Richter (1), and Rutland Road (2)
- The new stops contributed to improved accessibility and comfort of transit facilities

With construction and improvements underway throughout the city, I urge our residents to check out kelowna.ca/roadreport to get up-to-date road closure and event information that will help you plan your trips.

To view this presentation again, visit kelowna.ca and search for quarterly reports.

Thank you.