

# QUARTERLY REPORT

July to August 2016





#### Healthy City Partnership

- We successfully held a two-day applied learning workshop with Interior Health to strengthen the Healthy City Partnership, funded through the Health Communities Capacity Building grant.
- Working with health authorities, UBCM and the Ministry of Health, PlanH supports Healthy Families BC, the Province's health promotion strategy.
- Council also endorsed the Healthy Housing theme area for 2017, which is the second of six theme areas that make up the Healthy City Strategy.

#### Development Cost Charge (DCC) Bylaw update went to Council July 25

- Council endorsed an update to the DCC bylaw that saw an increase in DCCs to keep pace with increases in infrastructure and land costs.
- DCC revenue funds infrastructure improvements and parkland that are needed to accommodate growth.
- Regular updates to the DCCs are required to ensure that growth pays for growth.



We issued 651 building permits and \$161 million worth of construction value during the third quarter

- This has been the most productive and successful third quarter since 2008

Development applications volumes remain on pace to be the City's busiest year ever

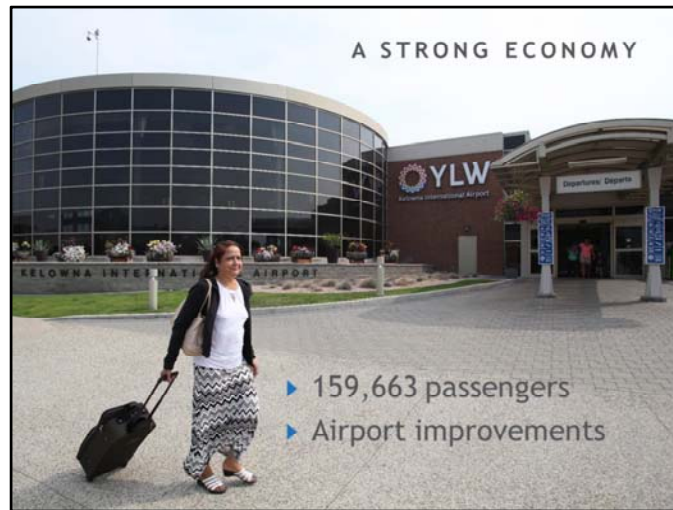
There was one new addition to the Kelowna Dark Fibre network – CloudSFY, a privately-owned, Kelowna-based cloud solution provider

The Business Walks program for professional services was completed with the Downtown Kelowna Association

- Fifteen businesses were visited – positive economic outlook, follow up with two firms with specific requests
- Business Walks is a Central Okanagan Economic Development Commission program that visits businesses in the Central Okanagan on the same day by sector. The walk in August was completed with the DKA as a partner – spent 15 minutes hearing about the good things about being in business, challenges, and what the City can do to help make their businesses more successful. Feedback shared with department internally and then collated for the Region to benchmark economic outlook and identify any issues or programs to be developed to ensure a welcoming business environment.

There has been an influx of information requests, providing networking connections with younger families relocating from Vancouver

- 12 entrepreneur clients sought connection, market evaluation, and a local contact as they plan their moves. This is a real trend – the real estate board (OMREB) estimates that 17 per cent of buyers are now from the Lower Mainland.



In August, Kelowna International Airport (YLW) saw 159,663 passengers through its doors: the highest number of passengers in any month in its history.

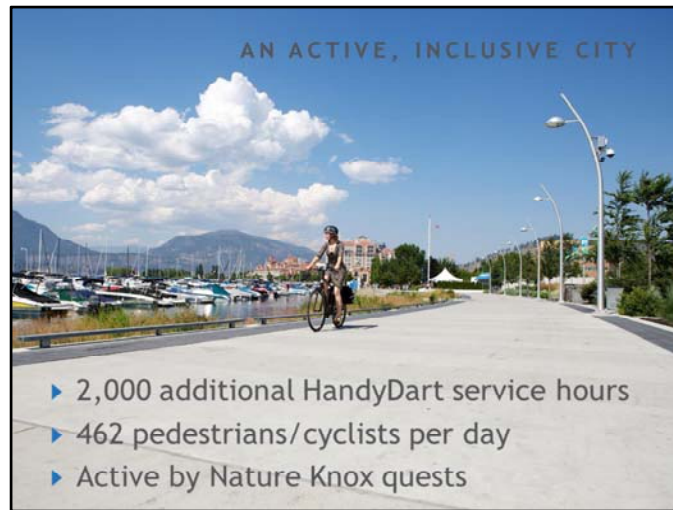
#### Airport improvements continued

- Design and construction continuing on projects in the current YLW capital program, including the Outbound Baggage Hall expansion, Departures Lounge enhancements, West Lands development and the new Airport Plaza.
- YLW received conditional approval for the exclusion of approximately 22 hectares of land from the Agricultural Land Reserve.



Outdoor event highlights include:

- Canada Day (July 1) - Record crowds for this holiday long weekend event. The Festivals Kelowna event animated the downtown core with music and activities in Waterfront, Stuart Park & Kerry parks
- Dinner en Blanc (July 7) - 1,200 people ate and danced the night away in Rhapsody plaza at the all-white party.
- Across the Lake Swim (July 16) - Continues to grow and sell out with a capacity of 1,500 this year (up 300 from 2015)
- DKA Block Party (July 23) - Record numbers attended this downtown event with 17,000 in attendance throughout the day
- Dream Car Rally (Aug 7) – this was the first year for this fundraiser for Central Okanagan Hospice Association put on by the August Family Foundation. Provides children the opportunity to travel from Kelowna to Penticton in exotic cars
- Rock the Lake (Aug 12-14) - Inaugural event that saw 3,500 attendees “rock out” the weekend to classic rock music in the Prospera Place Parking lot. Event sold out in record time.
- Apple Triathlon (Aug 19-21) - New organizers took over this long-time event. Subtle changes saw a more spectator friendly event site and more efficient wave starts which lessened overall event time and City road impact
- Ribfest (Sept 16-18 ) - Inaugural event. Weather didn’t dampen the success of this three-day event as over 10,000 people visited the park for a “ribfest” competition, a variety of food trucks, kids zone and live blue-grass music
- Royal Visit (Sept 27) - Event at UBCO saw thousands of people attend the campus for a glimpse of the Duke and Duchess.



2,000 additional HandyDart hours were added as of Sept. 1

- Service hours have been extended on evenings and weekends to better match demand.

Pedestrian & cyclist counts

- Data from 14 counters on pathways throughout the city showed that on average 462 people use the paths everyday, with approximately 4.3 million trips made year-to-date.
- The top three highest used pathways include City Park, Waterfront and Bernard Avenue

Active by Nature promotion continued

- QuestUpon App launched with two gamified Knox Mountain quests featuring fun ways to enjoy your hike up Knox Mountain Park along the Apex Trail.
- And a promotional summer video was produced that will show off Kelowna's natural assets



Culture Days took place Sept. 29, Oct. 1 & 2

- More than 70 free activities and events were offered for arts, culture and heritage experiences, including teepee-raising and aboriginal storytelling, a night at the museum, and performances in opera, classical music, ballet, poetry and more.
- Kelowna is one of more than 900 Canadian communities celebrating national Culture Days. Culture Days is a proven method of increasing participation in, and support of, local arts, culture and heritage offerings.

Cultural District Summer Walking Tours took place July 7 – Aug. 27

- 165 guests enjoyed free two-hour guided tours of the Cultural District. They were introduced to key cultural facilities, public art installations and stories about the District's industrial roots.
- The Summer Walking Tours showcase the Cultural District and encourage further exploration of cultural venues and activities. 25 per cent of participants were local residents.

Sport Development activities ran July – September

- Facility Development included collaboration with user groups, which supported early planning and development stages for two significant facility improvements at Mission Softball Complex and at Elks Stadium.
- 50+ sport tournaments/events/camps were supported by the City
  - Highlights include the Valley of Champions (largest minor baseball tournament in Western Canada), Pickleball Nationals, Clearly Pro Beach Volleyball Tour, Jack Brow Track Meet, Mosquito 'AAA' Provincials (baseball), SPN Nationals (Slo-Pitch), and Hockey/Ringette/Figure Skating Camps

Kelowna Community Theatre

- The theatre saw a very successful return to summer stock theatre with the Actors Studio's production of Mary Poppins, which had a total attendance of more than 6,000 patrons attend 10 performances during the last week of July and first week of August.





Park & Play had close to 5,000 participants over the summer

Two Youth Development Grant projects were completed

- A family friendly event showcased opportunities for recreation in the grant recipients' neighbourhood
- Young people provided an iPad training workshop to members of a neighbourhood Seniors Centre

Five Neighbourhood Grant projects were awarded a total of \$4,400.

- Two focused on esthetics
- One focused on leadership
- Two focuses on safety

Nine neighbourhoods held get-togethers with the support of the Neighbourhood Events Program





The regional emergency operation centre was activated for the Bear Creek Wildfire

- The fire started during a significant wind storm on Aug. 21 and 156 properties were evacuated along with Bear Creek Provincial Campground.
- Responders from a variety of local departments worked on the wildfire to protect homes. As a result, no homes were lost.
- The Emergency Operations Center supports residents impacted by emergencies or disasters such as wildfires. The City of Kelowna leads the activation of the EOC and oversees the program.

Operation Collaborate: A multi-agency emergency training exercise took place at the airport on Sept. 22

- Together, the RCMP, Kelowna Fire Department, Kelowna International Airport and BC Ambulance Services conducted an exercise that included a simulated aircraft incident.
- This scenario promoted inter-agency communication and collaboration in dealing with and mitigating risks and emergencies, and tests the airport's security and disaster emergency plan capabilities, meeting Transport Canada regulatory requirements.

Naloxone training was provide to 96 firefighters

- The Naloxone injection can be used for drug overdose incidents. By having first responders trained, we can help protect our residents from serious injury or, in some cases, death.



The combined RCMP/Bylaw Bike Team concluded in September

- This combined enforcement team was responsible for the removal of 12 prolific offenders over the summer months, as well as ticketing hundreds of others involved in illegal behaviour.
- The safety of residents, business and visitors in the downtown is a top priority for the City and increased patrols helped maintain a sense of safety this summer.



Wood Chipping program launched Sept. 30

- The agricultural chipping program has provided the service to 41 farmers to-date, producing 7,530 cubic metres of wood chips.
- This means 181 tonnes of Particulate matter and 368 tonnes of Carbon monoxide were prevented from entering the atmosphere this year.

Thanks to a grant from the BC Cleaner Air Research fund, the City completed a data analysis on the region's PM2.5 study in August

- The PM2.5 study is conducted by the Ministry of Environment to review air quality - this analysis helps the Ministry with their governance, decide on new initiatives and evaluate current ones aimed at improving air quality in BC.



Bernard Avenue improvements were substantially complete and the road was opened Sept. 2

- From Lakeview Street to Burtch Road, crews installed concrete sidewalks, bike lanes, curb & gutter, retaining wall, utility service upgrades, and intersection improvements
- All contribute to increased pedestrian and cyclist safety to the area.

Library Parkade Expansion was complete, with parking open to public, Aug .16

- The project provides an additional 195 off-street public parking stalls for downtown

New bicycle infrastructure was completed Sept. 1, as per direction from the Pedestrian & Bicycle Master Plan

- New bike lanes with intersection push buttons were installed on Doyle and Ellis streets
- Buffered bike lanes have been added on Springfield Road and Bernard Avenue
- These additions contribute to a growing bike path network to support residents' active transportation



#### Housing policy updates

- Despite the increase in purpose-built rental housing construction over the last year, very few three-bedroom units are being built. The vacancy rate for three-bedroom units is 0% and higher ownership housing costs are putting more pressure on the constrained rental market.
- The Rental Housing Grants Program will be changed to tiered funding based on number of bedrooms to reflect higher costs associated with larger units. Additional funding will be allocated from the Housing Opportunities Reserve Fund to the Rental Housing Grants Program each year for the next two years to support the development of more rental units. The maximum height in the RM5 zone will be increased to six stories in Urban Centres to accommodate provisions for higher wood frame construction in areas where intensification is encouraged.
- Access to safe, affordable and quality housing is a pillar of any sustainable community. We expect these measures to help spur the construction of more family-friendly housing units.

#### Urban Centres Roadmap was endorsed by Council on July 11

- The Roadmap will be an important tool to guide future urban centre planning, feed into capital planning prioritization and provide additional criteria for development application review.
- The Urban Centres Roadmap begins with the Capri-Landmark Urban Centre.

#### Official Community Plan Indicators Report was presented to Council on Sept. 19

- Overall, this year's report suggests that the City is moving towards achieving OCP goals. Of the 25 indicators, 15 are trending in a positive direction, three are trending in a negative direction, four saw minimal change from previous years, and three do not yet have enough data to determine a trend.
- This is the fifth Official Community Plan Indicators report, containing a baseline as well as four successive years' worth of data – wherever the data is available.



THANK YOU

For more information, visit [kelowna.ca](http://kelowna.ca).