
The way we work

Kelowna City Council has set the tone for its term, committing to:

- be open for opportunity
- build on momentum
- be fair but firm
- provide pragmatic leadership
- foster transparency in decision making
- make balanced infrastructure investments
- ensure responsive customer service
- focus on planning excellence

OPEN FOR OPPORTUNITY

Council wants to lead a community known for being open for opportunity. Opportunities may arise in the form of innovation and partnerships to deliver and expand services and amenities.

BUILD ON MOMENTUM

Kelowna has momentum and Council is committed to building on this through consistent and transparent governance. Council will focus on long-term planning, policy development and project/service delivery to continue to meet the needs of citizens.

FAIR BUT FIRM

As Kelowna becomes better known worldwide as a destination and a great place to live and invest, Council anticipates growth and development pressures. Council recognizes the value in maintaining a great quality of life in Kelowna. A high standard of expectations will be set by Council actions and decisions, which will attract investment because investors will have clear expectations of what they will experience when doing business with the City.

PRAGMATIC LEADERSHIP

Council is committed to active listening and being open to new ideas because it knows engaged residents and key stakeholders are essential to community building and decision making. This will be balanced with the need for leadership, particularly when difficult decisions are needed for the long-term benefit of the community.

TRANSPARENCY IN DECISION MAKING

Council understands we build trust through engagement and timely and transparent decision making. The City of Kelowna will continue to foster an open government, with civic information made easily understandable and accessible to the public.

BALANCED INFRASTRUCTURE INVESTMENTS

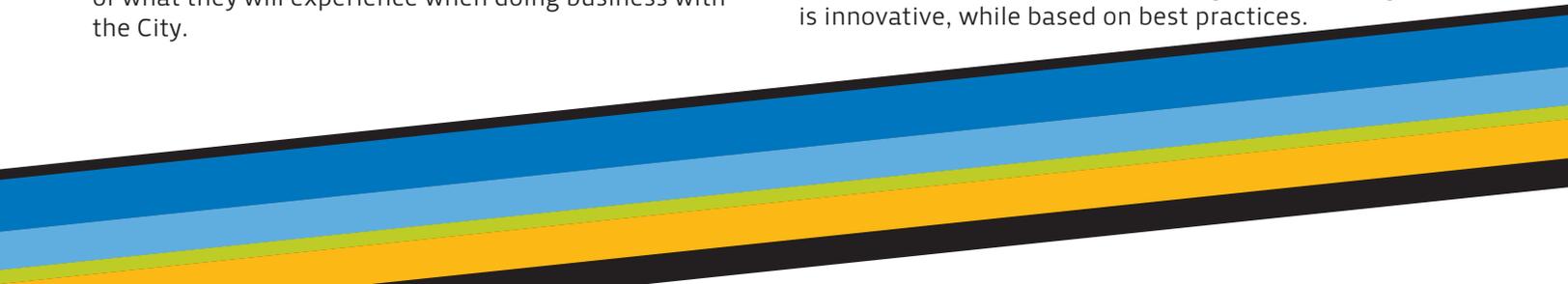
Each year, the City of Kelowna invests in facilities and major infrastructure. By integrating a long-term financial plan with an asset management strategy, Council will balance investment between new and existing infrastructure while improving community assets.

RESPONSIVE CUSTOMER SERVICE

Council places high value in planning for the public good while also incorporating a strong commitment to customer service. Achieving high quality outcomes through municipal process and customer service are important to encouraging thoughtful investment in the community.

PLANNING EXCELLENCE

Council wants to ensure a strong foundation is in place so the short- and long-term needs of the community are met. This will require a focus on long-term planning that is innovative, while based on best practices.



Council focus & priority projects

Council has identified six areas of focus for their term:

Clean drinking water

Vibrant urban centres

Healthy, safe, active & inclusive community

Balanced transportation network

Catalyst for business

Strong financial management

Council priority projects

Clean drinking water

- Value engineering exercise to evaluate the Kelowna Integrated Water Supply Plan (2012)
- Grant funding applications to senior levels of government

Vibrant urban centres

- Rutland Centennial Park redevelopment
- Shepherd Road extension
- Implement Parking Strategies in downtown & hospital area
- New Memorial & expanded Library Parkades
- Planning & Policy such as Urban Centres Roadmap & Civic Block

Healthy, safe, active & inclusive community

- Act as a catalyst to help address community issues that have a direct impact on overall wellbeing
- Community Plan and Official Community Plan update
- Healthy City Strategy
- Review major sport and community facilities
- Strong Neighbourhoods Program
- Actively engage with the RCMP for targeted policing

Balanced transportation network

- Pedestrian & Cycle Master Plan
- Strategic Transit Plan
- Pandosy Street & Queensway Transit Exchange

- Continued expansion of City's bike paths & sidewalks
- Okanagan Rail Trail planning
- John Hindle Drive
- South Perimeter Road

Catalyst for business

- Kelowna International Airport Master Plan
- Tourism Center
- Implement Dark Fibre Strategy
- Police Services Building
- Business Development Policy

Strong financial management

- Update financial strategies & policies
- Complete & implement Asset Management Program
- Explore revenue generation opportunities
- Partnership strategy

To achieve this, Council will also focus on:

- planning excellence
- building and maintaining partnerships
- responsive customer service
- engaged communities
- open, transparent and consistent governance