



City of Kelowna
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Council Policy

Graffiti Prevention Program

APPROVED September 10, 2001

RESOLUTION: R375/10/04/26
REPLACING: R693/01/09/10
DATE OF LAST REVIEW: April 2010

The City of Kelowna recognises the social and economic consequences of graffiti vandalism. Graffiti vandalism is a crime and attracts forms of street delinquency. This in turn can lead to fear, anxiety and frustration amongst the City's residents. Graffiti vandalism can also discourage tourism and cause property values and business growth to decline.

Improving the prevention of graffiti in Kelowna would benefit the community by ensuring buildings and structures are maintained in a visually appealing condition, thereby helping to improve the community's image and strong sense of pride. This would help reduce criminal activities and create a better business climate.

The City of Kelowna will endeavour to be a leader in co-ordinating efforts with private property owners, local agencies and non-profit groups in order to establish long-term solutions towards preventing graffiti vandalism. In order to help prevent graffiti vandalism, the City of Kelowna will implement the Graffiti Prevention Program outlined below. The effectiveness of the Graffiti Prevention Program will be monitored on an annual basis.

1. The City of Kelowna will conduct an inspection of all City properties on a weekly basis to remove graffiti placed on City-owned facilities.
2. The City of Kelowna will endeavour to remove graffiti from City-owned property within 24 hours after the graffiti is reported on the Graffiti Hotline.
3. The City of Kelowna will maintain a Graffiti Hotline to allow citizens to report graffiti on private and public properties. The Graffiti Hotline will be a telephone number and email address and will be advertised in local newspapers, various City brochures, on the City Website and in the City of Kelowna Directory in the TELUS Blue Pages. The City will monitor graffiti complaints and forward this information to the RCMP.
4. The City of Kelowna will endeavour to forward information related to reports of graffiti on private property to the owners or agencies responsible for the maintenance of the property. The persons notified will be asked to remove the graffiti as soon as possible and will be offered information on how to properly deal with graffiti and how to prevent future incidents. This information will be made available in print form and on the City's Website.
5. In accordance with the City of Kelowna Unsightly Premises and Visual Nuisance Bylaw No. 8217, City staff or designates may enter on a property and remove graffiti at the expense of the property owner if the property owner fails to remove graffiti in response to a formal notification from the City.
6. The City of Kelowna, in co-operation with the RCMP, will continue to monitor graffiti prevention strategies to ensure on-going effectiveness.

REASON FOR POLICY

Outline the City's policy and commitment towards preventing graffiti vandalism.

LEGISLATIVE AUTHORITY

PROCEDURE FOR IMPLEMENTATION

As outlined in policy.