

Pay taxes in 1 - 2 - 3

Property taxes are due each year on the first business day in July.

1

Get your tax bill by June 1

Bills are sent in May and are available online through your Property Account.

Log in or create an account:

- Visit kelowna.ca/billing

2

Claim your BC Home Owner Grant

Eligible homeowners can reduce their property taxes with an annual grant from the BC Government. Apply before the tax deadline to avoid a 10% late penalty:

- Visit gov.bc.ca/homeownergrant
- Call 1-888-355-2700

3

Pay taxes by the deadline to avoid 10% penalty

Pay online, through your bank, or at City Hall. Pay early to avoid Canada Day delays. Late payments incur a non-discretionary 10% late fee.

- See payment options inside

View bills online

Property Account lets you view and manage your utility, property tax, and business licensing bills online, anytime.

- Visit kelowna.ca/billing

Switch to eBilling

Already have a Property Account? Switch to eBilling and get your City of Kelowna bills delivered straight to your inbox—no delays, no missed notices.

- Visit billing.kelowna.ca



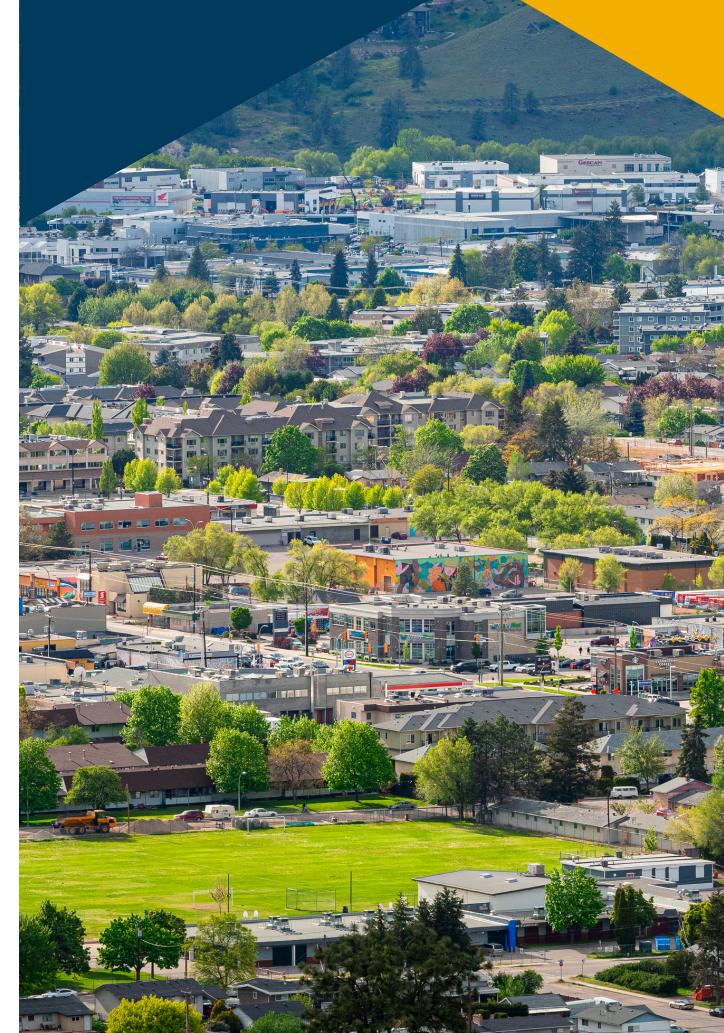
Revenue Branch
City Hall
1435 Water Street
Kelowna, BC V1Y 1J4

Tel 250-469-8757
Fax 250-862-3391
revenue@kelowna.ca

kelowna.ca/propertytax

Property Taxes

Save time and do it all online



Payment Options

Use the Folio/Roll number on your Property Tax Notice for all payments. Pay early to avoid Canada Day delays—some payments may take up to five business days to process.

Credit card payments incur extra fees.

Online banking (debit)

Pay online through your financial institution. Have your Property Tax Notice ready to confirm your Folio/Roll number and amount. Contact your financial institution for help.

1. Log in to your bank's website or app
2. Go to the bill payment section
3. Search for payee City of Kelowna Taxes
4. Enter your Folio/Roll number as the account number
 - Do not include the decimal
 - Add leading zeros if required
 - Example: 123.456 → 000123456
5. Enter tax amount and submit payment

In person at your bank

Visit a branch and pay in person. Bring your Property Tax Notice to confirm your Folio/Roll number and payment amount.

Telephone banking

Pay by phone through your bank's telephone banking service. Have your Property Tax Notice ready to confirm your Folio/Roll number and payment amount.

Property Account (credit card)

Property Account holders can view and pay bills online by credit card (extra fees apply).

To pay:

1. Log in at **billing.kelowna.ca**
2. Select your tax account
3. Select Make a Payment
4. Enter your payment details and submit

Don't have a Property Account?

1. Visit **kelowna.ca/billing** to create one
2. Enter the verification code sent to your email to activate your account

Can't see your tax account?

1. Log in at **billing.kelowna.ca**
2. Select Add a Tax Account
3. Enter Folio/Roll number and Access Code from your tax notice and click Register

In person at City Hall

Bring your Property Tax Notice to City Hall, and pay by cash, debit, credit card, or cheque. Credit card payments incur extra fees.

You may also place a cheque in the drop box outside the Water Street doors. Make cheques payable to City of Kelowna and include your Folio/Roll number in the memo.

Mortgage company or agent

Check with your agent to confirm who will claim the Home Owner Grant by the deadline.

By mail

Make cheques payable to City of Kelowna and mail to:

City of Kelowna
Attention: Revenue Branch
1435 Water Street
Kelowna, BC V1Y 1J4

Include your Folio/Roll number in the cheque memo and allow two weeks for delivery. Postmark is not considered the payment date.

Pre-Authorized Withdrawals

Pre-Authorized Withdrawal System (PAWS) clients are responsible to claim the Home Owner Grant, if eligible, and make the final payment by the deadline.

Tax Deferment

Eligible homeowners may defer their current year's property taxes through a low-interest loan from the Province. Apply online before the tax deadline:

- Visit **gov.bc.ca/propertytaxdeferment**
- Call 1-888-355-2700 for information

Utility charges shown on your tax bill cannot be deferred and must be paid by the tax deadline. You must also claim the Home Owner Grant to reduce your taxes.