

These facility guidelines are in place to protect the safety of staff and the public. The guidelines provide direction or protocols to reduce the risk of Covid 19 transmission. Whether you are an athlete, coach, team official, referee, essential volunteer, staff or contractor, or the general public, you are all responsible to prevent the transmission of Covid 19 and ensure the facility guidelines are followed. The City will continue to update our facility guidelines and processes.

Proof of Vaccination

- Anyone affiliated with a **minor** sports association will **not** be required to present proof of vaccination at this time when entering both Memorial and Rutland Arenas. Minor is defined as children and youth aged 18 years and younger. Persons affiliated with minor sports association may include athletes, coaches, team managers, referees, essential volunteers, parents and spectators.
- Beginning on September 13th, anyone (born in 2009 or earlier) affiliated with an **adult** sport program or adult rental will be required to present proof of vaccination and a valid government ID vaccination ([as per BC Gov requirements](#)) when entering both Memorial and Rutland Arenas. Adult is defined as 19 years of age and older.
- Beginning October 24th, anyone (born in 2009 or earlier) affiliated with an **adult** sport program or adult rental will be required to be fully vaccinated and present proof of vaccination and a valid government ID before entering both Memorial and Rutland Arenas.
- As part of their Covid Safety Plan (Return to Sport Plan), adult rentals or adult programs are responsible to appoint a Safety Ambassador to ensure anyone born in 2009 or earlier provides proof of vaccination ([as per BC Gov requirements](#)) before entering both Memorial and Rutland Arenas as noted above.
- City staff will perform random audits for proof of vaccination.

Safety Ambassador for Adult Sport

- Each adult sport program or adult rental will require a Safety Ambassador as part of their Covid Safety Plan (Return to Sport Plan)
- The team's Safety Ambassador will ensure anyone (born in 2009 or earlier) affiliated with an adult sport program or adult rental has proof of vaccination and a valid government ID when entering both Memorial and Rutland Arenas
- The team's Safety Ambassador will screen for illness prior to entering the arena including athletes, coaches, team managers, essential volunteers, and spectators.
- The team's Safety Ambassador will maintain a record of names and phone numbers of persons entering the arena. This information will be maintained for 30 days for contact tracing purposes.
- The team's Safety Ambassador will implement and enforce the facility guidelines.
- The team's Safety Ambassador will maintain any mask exemption declaration forms.

Permitted Playing Surface Activities and Other Restrictions

- Games and practices are permitted
- Public skating is permitted.
- There are no restrictions to the number of participants on the playing surface. The playing surface includes players benches, penalty boxes and time keepers area.

Spectators

- Spectators are permitted up to a maximum of 50 persons.
- Spectators must be in the grandstands.

Travel Advisory

- Travel to or from the Central Okanagan is strongly discouraged.

Physical Distancing

- The public is required to maintain a distance of 2m when inside the arena unless they are on the playing surface.

Wear a Mask

- The public is required to wear a mask in all City-operated indoor public spaces.
- There are some exceptions for the mask requirement within City recreation facilities:
 - Masks are not required while in the “field of play” (defined as ice surface, players bench, and penalty box).
 - Person with disabilities or underlying medical conditions that affect their ability to wear a face covering.
 - Person unable to place, use or remove a face covering safely without assistance.
 - Person who are communicating with someone who is hearing-impaired or has another disability, where the ability to see the mouth is essential for communication.
 - Person under 12yrs of age.
 - A mask exemption declaration form can be obtained from the local sports organization.
- Disposable masks are provided at public entry points.

Entering the Arena

- One main entrance door will remain unlocked.
- Please sanitize your hands upon entry, follow directional arrows, and the Safety Ambassador’s and / or Arena Attendants instructions.
- The arena entrance doors will be locked 30 minutes into the last booking of the evening.

Dressing Rooms

- Dressing rooms are available for use.
- Masks are required in dressing rooms.
- Showers are available.
- Athletes shall adhere to appropriate hygiene and handwashing protocols prior to playing and going on the playing surface.
- Water fountains are available in each dressing room.
- Dressing rooms must be left as they are found, with no garbage left behind. There are garbage cans in each change room at both Rutland Arena and Memorial Arena.
- Food must not be consumed in the dressing rooms.

Washrooms

- Public washrooms are available at the main entrance of Rutland Arena and the all user washroom (main floor) at Memorial Arena.
- Each washroom has soap, water, paper towels and / or air dryers available.

Exiting the Facility

- The public is required to exit the arena 10 minutes after playing time. Exit the arena following marked pathways. Do not exit through main entrance.

Hand Washing and Sanitizer

- Hand sanitizer is available at the main entrance of each arena.
- Each washroom has soap, water, paper towels and / or air dryers available.

Additional Cleaning

- All public spaces and high-traffic areas are surface cleaned with increased frequency.
- Touch points are sanitized frequently throughout the arenas.

City of Kelowna – Active Living & Culture
Rutland and Memorial Arenas – Facility Guidelines
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Illness Isolation Room

- If anyone feels ill and are not able to immediately leave the arena, please alert staff and they will take you to the illness isolation room.
- The isolation room at Rutland Arena is in the boardroom at the main entrance. Dressing room 5 is the designated illness room at Memorial Arena.

Food Concession and Skate Rental Shop

- The Rutland Arena skate rental shop and concession are open as per posted hours.
- The Memorial Arena does not have a food concession or skate rental shop.
- Food vending machines are available at Rutland Arena only.