City of Kelowna – Active Living & Culture

Rutland and Memorial Arena – Facility Guidelines

Published December 1, 2021 - subject to updates

These facility guidelines are in place to protect the safety of staff and the public. The guidelines provide direction or protocols to reduce the risk of communicable disease transmission. Whether you are an athlete, coach, team official, referee, essential volunteer, staff or contractor, or the general public, you are all responsible to prevent the transmission of communicable diseases and ensure the facility guidelines are followed. The City will continue to update our facility guidelines and processes as per Provincial Government requirements.

Safety Plan

- Minor sports associations and adult sport rentals are required to have a Safety Plan.
- Minor sports associations and adult sport rentals must appoint a Safety Ambassador for each of their facility rentals. See responsibilities of the Safety Ambassador below.
- Minor sports associations and adult sport rentals are responsible for communicating to the Safety Plan to their athletes, coaches, team managers, referees, essential volunteers, parents, or spectators.

Proof of Vaccination for Youth Sports (21 Years and Under)

- Youth sports participants (21 yrs and under) are exempt from proof of vaccination.
- An adult who has not received two doses of vaccine must not lead, supervise or assist with a program for children or youth, whether the program takes place inside or outside.

Proof of Vaccination for Adult Sports (22 Years and Over)

- Adult sports participants (22 yrs and over), must show proof of full vaccination (2 doses).

Spectators and Arena Capacities

- Spectators (12yrs and older) require proof of full vaccination (2 doses).
- Spectators to be seated in the grandstands.
- Arenas are at full capacity for spectators.

Safety Ambassador for Youth and Adult Sports

- The minor sports associations and adult sport rentals must appoint a Safety Ambassador for each team as part of their Safety Plan.
- The Safety Ambassador will manage entry to the facility.
- The Safety Ambassador will screen for illness prior to entering the facility including athletes, coaches, team managers, essential volunteers, and spectators.
- The Safety Ambassador will ensure anyone (born in 2009 or earlier) affiliated with the youth or adult ice booking or program has proof of full vaccination (2 doses) and a valid government ID when entering the arena.
- The Safety Ambassador will implement and enforce their minor sport association's Safety Plan and facility guidelines.
- The Safety Ambassador will maintain the mask exemption declaration forms.

Permitted Playing Surface Activities and Other Restrictions

- Games and practices are permitted
- There are no restrictions to the number of participants on the playing surface. The playing surface includes players benches, penalty boxes and timekeeper's area.

Public Skating

- Public skating is permitted.
- Anyone (born in 2009 or earlier) attending public skating requires proof of full vaccination (2 doses) and a valid government ID when entering the arena.

City of Kelowna – Active Living & Culture
Rutland and Memorial Arena – Facility Guidelines
Published December 1, 2021 - subject to updates

Wear a Mask

- The public is required to wear a mask in all City-operated indoor public spaces.
- There are some exceptions for the mask requirement within City recreation facilities:
    - Masks are not required while in the "field of play" (defined as ice surface, players bench, and penalty box).
    - Person with disabilities or underlying medical conditions that affect their ability to wear a face covering.
    - Person unable to place, use or remove a face covering safely without assistance.
    - Person who are communicating with someone who is hearing-impaired or has another disability, where the ability to see the mouth is essential for communication.
    - Person under 5yrs of age.
    - While consuming food or drink at a location designated for that purpose.
    - A mask exemption declaration form can be obtained from the local sports organization.

Physical Distancing

- Please maintain a distance of 2m when inside the arena unless they are on the playing surface.

Entering the Arena

- One main entrance door will remain unlocked. At Memorial Arena please enter through the Doyle Street main entrance doors
- Please sanitize your hands upon entry, follow directional arrows, and the Safety Ambassador's and / or Arena Attendants instructions.
- The arena entrance doors will be locked 30 minutes into the last booking of the evening.
- The arena entrance doors will be open 1 hour prior to booking start time.

Exiting the Arena

- At the conclusion of the booking, please exit the arena immediately following the directional arrows.
- Do not congregate in exit areas or the Lobby.
- Do not exit through main entrance.

Dressing Rooms

- Dressing rooms are available for use 30 minutes prior to booking time.
- Masks are required in dressing rooms.
- Showers are available.
- Athletes shall adhere to appropriate hygiene and handwashing protocols prior to playing and going on the playing surface.
- Water fountains are available in each dressing room.
- Dressing rooms must be left as they are found, with no garbage left behind. There are garbage cans in each change room at both Rutland Arena and Memorial Arena.
- Food must not be consumed in the dressing rooms.

Washrooms

- Public washrooms are available at the Rutland Arena and Memorial Arena.
- Each washroom has soap, water, paper towels and / or air dryers available.

Hand Washing and Sanitizer

- Hand sanitizer is available at the main entrance of each arena.
- Each washroom has soap, water, paper towels and / or air dryers available.

Additional Cleaning

- Touch points are sanitized frequently throughout the arenas.

Illness Isolation Room

- If anyone feels ill and are not able to immediately leave the arena, please alert staff and they will take you to the illness isolation room.
- The isolation room at Rutland Arena is in the boardroom at the main entrance. Dressing room 5 is the designated illness room at Memorial Arena.

Food Concession and Skate Rental Shop

- The Rutland Arena skate rental shop and concession are open as per posted hours.
- The Memorial Arena does not have a food concession or skate rental shop.
- Food vending machines are available at Rutland Arena only.