



My bank pays my taxes. Should I send my Provincial Home Owner Grant application to my bank?

- No, grant applications should be sent to City Hall. Your bank will send the payment portion separately.
- To claim your Home Owner Grant online log onto [Property Tax eServices](#) . You will need to know your [Roll Number and Access Code](#) ; both are located on the top right hand corner of your Property Tax Notice.

Important: City of Kelowna is not responsible for errors made by financial institutions. You will be charged a 5% penalty on the grant amount if the application form is not received at City Hall by the first penalty date in early July. Check your tax notice for the exact date. You will be charged an additional 5% penalty on the grant amount if the application form is not received at City Hall by the second penalty date in early August. Check your tax notice for the exact date.